SUITEPEOPLE U.S. PAYROLL

Efficiently Streamline Payroll Processes and Management

Payroll is a critical business function that needs to run as efficiently as possible. One disruption can have a significant impact across the whole company. That's a lot of pressure for one department. What if there was a way to reduce tedious paperwork? What if a team of experts could help ensure that you would never need to prepare or mail payroll tax forms again?

There is a way with SuitePeople U.S. Payroll.

Key Support Features:

- Professional, qualified and APA-certified support team.

- Support available by phone or online case submission.

- SuiteAnswers – Help repository for self-service support articles and videos.

- Quarterly and year-end planning guide communication.

- Semi-annual new release portlet announcements for new features and upgrades.

- Survey to provide feedback after each interaction.

"Fisher Unitech was looking for a way to provide our employees a 'one stop shop' to access all of their information. SuitePeople has provided us a payroll and HR solution on a single, unified, platform—NetSuite. With SuitePeople's Payroll solution, employees are able to look at their paystubs and history in the same dashboard as their other HR portlets, including: time-off requests, expense reports, the company directory, kudos and much more. And because our payroll is on NetSuite, we don't have to worry about integrations on the back-end. Payroll, HR and ERP are in a single platform"

FISHERUNITECH   **Patrick Scally**, Director of Human Resources, Fisher Unitech

SuitePeople U.S. Payroll provides companies with efficient end-to-end payroll processing and management. Our payroll services can streamline your payroll processes, reducing costs and ensuring timely payroll processes. You can print checks locally, provide support for multi-state employees and handle year-end tax filings for your employees and contractors.

Why SuitePeople U.S. Payroll?
Operating streamlined payroll processes can be challenging—particularly when dealing with rapid growth. We understand that for companies focused on meeting their business goals and keeping employees happy, time and accuracy are extremely valuable. You want a payroll service that can seamlessly integrate with your solution, adapt to changing payroll needs and give you the support you need, when you need it.

SuitePeople U.S. Payroll

ACCURATE

Your deposits and filings are accurate and on time.

INTEGRATED

Completely integrated with NetSuite accounting. No need to re-enter payroll data, so you save time and minimize the chance of data entry errors.

SUPPORTED

Our Payroll support team is APA Certified with tenure ranging 2 to 10 years. Dedicated Payroll phone line and case submission provides assistance with payroll processing, state and federal tax notices.
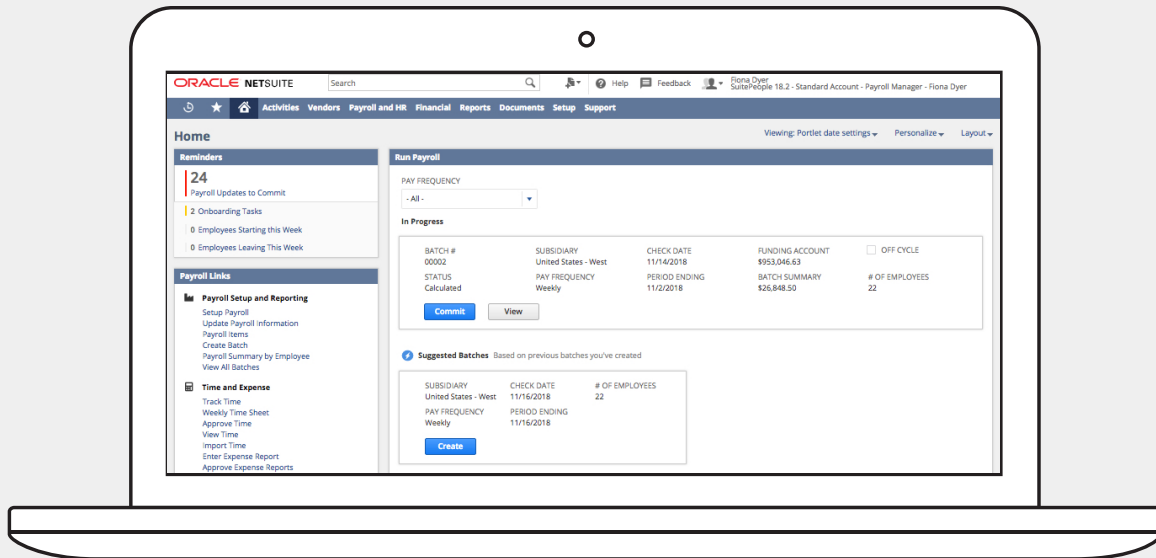
SIMPLE

Our cloud-based offering shaves time off of payroll processing because there are no software programs to download, buy or install.

FLEXIBLE

NetSuite Payroll works where you do—across 50 states and local jurisdictions. And since NetSuite's platform is built in the cloud from the ground up, custom integrations are easy.

Using the Payroll Dashboard, payroll administrators can easily run and commit batches.

SuitePeople U.S. Payroll can provide NetSuite customers with all of the following:

- Interface
  - Next-generation UI — An enhanced user interface provides a simple, intuitive environment better designed to support larger data volumes and employee populations.

  - Deep editing capabilities — Payroll managers can make adjustments to information at a line-item level without recalculating the entire batch.

  - Filtering and searching capabilities — Filter and search by employees and other criteria, improve overall control and management of payroll batch creation and execution.

- Payroll automation and configurability
  - Automatic calculation — Calculate earnings, deductions, company contributions, taxes and paid time off automatically.

  - Real-time — Calculate real-time gross-to-net with payroll preview, avoiding processing errors.

  - Direct deposit — Pay employees and contractors via direct deposit at no extra charge, allowing you to run payroll with only two banking days' lead time before the pay date.

  - Local printing — Print paychecks locally, avoiding the need for delivery services and allowing you to gain control of distribution.

  - Payroll reversals — Create payroll reversals without re-entering detailed payroll data.

- Configurable payroll workflows – High volume and complex payroll batches are processed quickly and efficiently.

- Processing suspension – A payroll batch run can be suspended while in progress so revisions can be made with automatic resumption from the point of change.

- Flexibility in managing automated processes – Managers can adjust automated deductions and contributions within a payroll batch without creating separate data sets.

- Tax Capabilities
  - Functionality – SuitePeople U.S. Payroll includes features like multi-jurisdiction taxes, benefits and deductions as rates, and a modern, streamlined UI, making managing payroll easier and more cost effective than ever.

  - Support for multi-state employees – Tax compliance for employees who work in different states during a pay period.

  - Tax filings – Handle all payroll tax filings and deposits for all U.S. federal, state and local jurisdictions—tax table updates are included.

Payroll administrators receive intelligent insights into variances using the Payroll Dashboard.

- W2 and 1099 forms – Prepare, print and file W-2 and 1099 MISC forms for your employees and contractors at year-end.

- Multi-state taxation – Support multi-state taxation, including reciprocity.

- Employee transfers – Handle tax consequences of mid-year employee transfers.

- Tax jurisdictions – Automatically determine tax jurisdictions based on the addresses of offices and employees.

- Payroll tax authorities – Representation with payroll tax authorities if issues ever arise while you are on our service.

Support for Your Success
What makes SuitePeople U.S. Payroll a full-service solution is not just the product, but the ongoing support our team of experts provide to ensure your success. From certified professionals, to phone and online communication to resources you can access at any time—we've got you covered.

SuitePeople U.S. Payroll gives you access to APA-certified team members who are consistently trained to support the needs of payroll. Your dedicated NetSuite account manager will be sure that each of your submitted cases will be addressed by SuitePeople Payroll support.

Want to find the answers on your own? That option is yours with SuiteAnswers, a knowledge repository that provides self-service capability for SuitePeople U.S. Payroll customers. Here, you have access to resources such as videos, setup topics, best practices and additional learning materials surrounding Payroll.

We provide support that keeps you well-informed—and satisfied. According to our most recent surveys, SuitePeople U.S. Payroll customers rated us 4.7 out of 5 in customer support satisfaction.

SuiteSuccess for SuitePeople
Intended for varying businesses and their use cases, SuiteSuccess for SuitePeople is engineered to solve unique industry challenges that historically have limited a company's ability to grow, scale and adapt to change. Most ERP vendors have tried to solve the industry solution problem with templates, rapid implementation methodologies and custom code. NetSuite has taken a different approach.

SuiteSuccess for SuitePeople is a solution designed to help companies manage all payroll aspects of their business in a single system. For companies looking to take control of their payroll management and remove the burden of disparate payroll data while adopting efficiency and insights into their payroll practices, SuiteSuccess for SuitePeople is an excellent solution.

With features such as multi-jurisdiction taxes, benefit and deductions as rates coupled with an enhanced UI, SuiteSuccess for SuitePeople makes managing payroll easier than ever and can be easily integrated into HR and Accounting modules.

If you are interested in learning more about our SuiteSuccess for SuitePeople offerings, please speak with your NetSuite representative for further details.

Benefits of SuiteSuccess for SuitePeople

- **Streamlined operational efficiencies:** Working from roles, dashboards and KPIs based on one single source of truth, your organization will see an immediate increase in productivity and visibility—allowing more time to focus on strategic initiatives.

- **Integrated platform for HR and back-office:** The SuitePeople platform is built to break down departmental barriers that currently exist. By unifying the front- and back-office, NetSuite gives your organization full visibility into HR and the true status of the organization.

- **Data-driven decision-making:** Constant access to real-time data makes it simple to track and optimize the performance of your people.

- **Simplified reporting and compliance:** Track jobs and positions, new hire requisition approvals, budgeting and ATS connections to account for everyone; use the global employee record to keep everything current.