



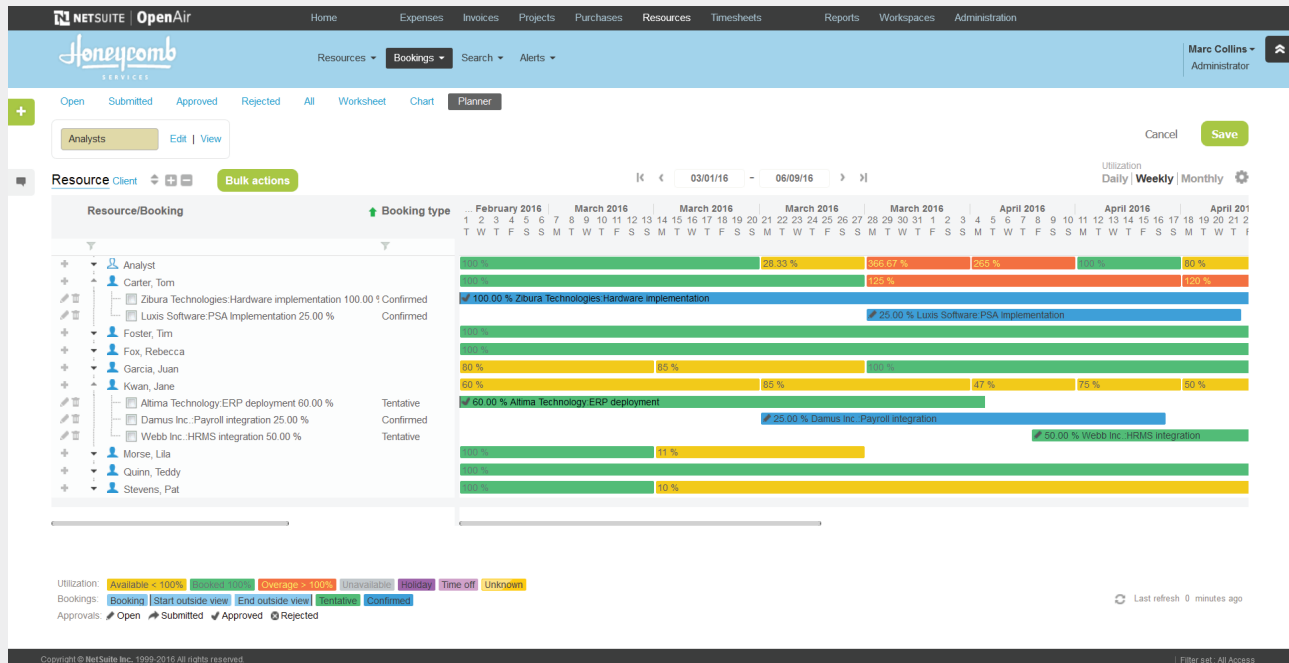
NETSUITE OPENAIR RESOURCE MANAGEMENT

Gain Complete Visibility into Resources, Optimize Staffing
and Resource Utilization

For a services business, there is nothing more valuable than consultants and being able to effectively deploy the right resources to the right project. NetSuite's OpenAir Resource Management module enables you to optimize your staffing and utilization by minimizing your bench and ensuring that qualified resources are working on the right projects.

Key Benefits

- Accurately forecast staffing needs and improve employee utilization rates.
- Make intelligent staffing allocations based on your staff's ability and experience.
- Fine-tune priorities with clear visibility into the impact of resource changes.
- Obtain better understanding of overall organizational capacity for new initiatives.



Resource Booking Planner: Manage your team's bookings simply and easily

NetSuite OpenAir Resource Management gives you visibility into all aspects of your project resource management needs, helping to increase overall resource utilization and manage and deploy resources based on employee skills, experience and availability. NetSuite's OpenAir Resource Management capabilities include:

Comprehensive Resource Management

Get a centralized view of all allocations for each of your resources so that you can effectively balance their workloads and optimize utilization.

Project Staffing

Quickly find and allocate resources to projects based on their skills, demographic information, experience, or work preferences so the right staff is on the right project.

Resource Forecasting

Plan your projects efficiently with resource forecast reports and generic resource capabilities that provide insight into your organization's ability to staff future projects.

Utilization Tracking

Track and optimize resource utilization with real-time dynamic charts and reports that provide insights on resource allocation levels with drill-down details.

Get Strategic Project Insights

Generate strategic project insights with powerful and real-time analytics and reporting capabilities without having to hunt down the information or piece it together.

Resource Demand Request: Automatically find the best resource for every engagement.

Seamless Integration

NetSuite OpenAir Resource Management seamlessly integrates with your other NetSuite project management and Services Resource Planning applications.

NetSuite OpenAir Resource Management includes:

- Detailed Skills Management
- Flexible Billing Rate Management
- Custom Resource Search
- Intelligent Resource Demand Request
- Resource Booking Planner Control Panel
- Repeat Bookings
- Utilization Tracking
- Hard and Soft Booking/Generic Resources

Key Capabilities

Resource Booking Planner

The Resource Booking Planner is a top-view of your team, group, office or company-wide resources which enables you to gain visibility into what each person is working on and each person's capacity. More than a report, you can quickly reassign or move bookings from one person to another or one timeframe to another, enabling you to easily reduce overcapacity, optimize allocation and manage availability on a single screen.

Resource Skill Sets

Resource Skill Sets enable you to search and allocate resources based on skills, demographic information, experience, or work preferences, making it faster and easier to get the right people for each project.

Resource Demand Request

The Resource Demand Request function is an intelligent search engine that takes a resource booking requests and recommends the best resource matches based on every resource's skills, experience, preferences and abilities. Using robust algorithms, it then calculates a matching score and enables you to pick the best person for each booking request.

Generic Resources

When you initially plan your projects, you may not yet know the specific people to assign. You can now create Generic Resources, allocate them to projects and assign them to tasks. These Generic Resources serve as placeholders enabling you to plan the project and determine resource requirements without needing to know the exact people.